



Vicon Machinery

Where Superior Duct Work Begins.

Job Title: Field Service Technician

Location: Pevely, MO; Meadville, PA; Bohemia, NY

Department: Service & Support

About Vicon Machinery

Vicon Machinery, LLC is a leading manufacturer of machinery and equipment for the HVAC duct fabrication industry. Our precision-engineered systems help customers increase productivity, reduce waste, and deliver superior ductwork. We are growing and looking for a Sales Manager who is driven, technically inclined, and customer-focused.

Position Summary

Vicon Machinery is seeking a dedicated and skilled **Field Service Technician** to join our growing team. In this hands-on role, you'll be responsible for installing, maintaining, troubleshooting, and repairing HVAC metal fabrication machinery at customer sites across assigned territories. This position involves regular travel to perform equipment installation and provide support directly to our customers. The ideal candidate has a strong mechanical and electrical background, excellent problem-solving abilities, and the confidence to work independently at various job sites.

Key Responsibilities

- Travel to assigned customer locations to install and set up HVAC metal fabrication equipment
- Perform on-site maintenance and repair services, including diagnostics and component replacement
- Troubleshoot mechanical, electrical, and hydraulic systems using tools such as multimeters
- Deliver hands-on customer training on proper equipment operation and safety procedures
- Maintain accurate records of service visits, repairs, and customer communications
- Partner with the engineering team to report field issues and suggest improvements to product design
- Adhere to all safety standards and company protocols while working on-site
- Represent Vicon professionally and deliver exceptional customer service in the field

Sales & Service
1801 Arctic Avenue
Bohemia, NY 11716
Phone: (631) 563-7234
Fax: (631) 563-7239

Sales, Manufacturing, & Service
(Coil Lines, Rollform, Duct Fabrication)
1180 Mason Circle N
Pevely, MO 63070
Phone: (636) 349-8999
Fax: (636) 326-2097

Sales, Manufacturing, & Service
(Plasma, Laser, Software)
10248 Mercer Pike
Meadville, PA 16335
Phone: (814) 333-2181
Fax: (814) 333-2353

Required Skills & Qualifications

- Experience using diagnostic tools (e.g., multimeters)
- Solid mechanical aptitude and understanding of electrical and hydraulic systems
- Strong troubleshooting and problem-solving skills
- Excellent communication and interpersonal skills
- Ability to manage tasks independently and adapt to dynamic field conditions
- Willingness to travel regularly for service calls, installations, and customer support
- High school diploma or equivalent (technical certification or trade school training a plus)
- Valid driver's license and clean driving record required

Why Vicor?

- Competitive compensation and benefits package
- On-the-job training and support from experienced technicians and engineers
- Opportunities for career growth in a stable and expanding industry
- A dynamic work environment where no two days are the same

To Apply:

Please send your Curriculum Vitae (CV) to info@spiral-helix.com

Vicon Machinery, LLC is an equal opportunity employer.

We celebrate diversity and are committed to creating an inclusive environment for all employees.